

Ronald McDonald House Guest Facilities Manager™

The **Ronald McDonald House Guest Facilities Manager™** custom module integrates facility and guest management capabilities into **The Raiser's Edge®**.

Simply add constituents to your Ronald McDonald House facility's wait list, where they may be prioritized and designated as eligible for check-in. Eligible constituents can then be assigned to one or more available rooms and checked into your facility by staff or volunteers. Each guest record includes demographic, medical, and billing data, providing for extensive data collection with retention of historical data after checkout. Room status is maintained as guests check in and out of the facility, providing current and accurate room status information at all times.

Included reports provide immediate information on current and historical occupancy, and full data export capabilities allow facilities to develop custom reports using a variety of external reporting tools to meet virtually any reporting need. A standard guest bill is also provided.

The **Ronald McDonald House Guest Facilities Manager™** module was designed exclusively for Houses that:

- Track guests and want to maintain information and details regarding their stays
- Want to simplify the check-in/check-out process for guests and staff
- Want to increase consistency between guest information and constituency information
- Need to retain long-term information about each guest's stay
- Want to have a central repository for viewing guest information combined with donor and philanthropic information
- Strive to maintain accurate constituent contact information

Some benefits of the **Ronald McDonald House Guest Facilities Manager™** module:

- Facility and guest management is integrated into The Raiser's Edge, providing a single data repository for constituent and facility guest data.
- Visits by the same guest over time are associated with a single constituent in The Raiser's Edge, allowing staff to see notes and "balance due" amounts for prior visits during guest check-in.
- Complete access to historical data is always available via export functionality, providing the capability to meet extensive, varied, and changing reporting requirements.
- Room management features prevent guests from being unintentionally assigned to rooms that are already occupied or not yet clean.
- Constituents who have been guests in the facility are automatically identified with a unique constituent code and are, therefore, easily identified within the standard Query, Export, and Reports functions.
- You have the ability to use communication tools in The Raiser's Edge to reach out to guests for philanthropic purposes.

[Contact us to learn more today!](#)



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